ALaHA

July 21, 2014

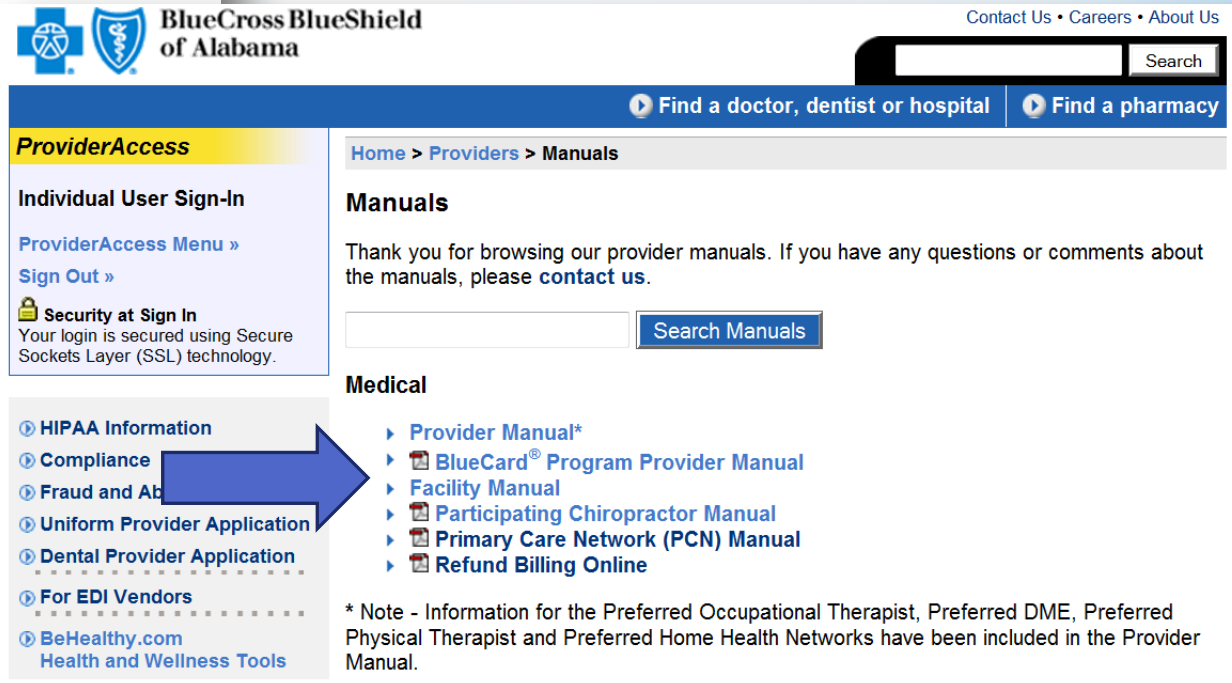Jennifer Nelson

Michael Lombardo

BlueCross BlueShield of Alabama

HIPAA Privacy and Non-Filed Claims

Provider Resources

- ▸ Electronic Data Interchange (EDI)
- ▸ CPT/HCPCS Coding Highlights
- ▸ Forms
- ▸ Information for Chiropractors
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- ▸ Physician Billing and Medical Necessity Disputes
- ▸ Preferred Radiology Program
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BlueCross BlueShield of Alabama

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ⓘ For EDI Vendors
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- ▸ Provider Manual*
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- ▸ 📄 Participating Chiropractor Manual
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- ▸ 📄 Refund Billing Online

* Note - Information for the Preferred Occupational Therapist, Preferred DME, Preferred Physical Therapist and Preferred Home Health Networks have been included in the Provider Manual.

HIPAA Privacy and Non-Filed Claims

Blue Advantage®

Altegra Health™ will conduct medical reviews.

- This process includes reviewing selected medical records to ensure our records reflect our members' clinical conditions.

- This is not an audit, but it is a review of medical records to validate members' clinical conditions information that we submit to CMS.

Blue Advantage®

- **Altegra is in contract with Blue Cross as a business associate covered by HIPAA.**

- If you have questions, contact Altegra Health at **1-855-767-2650** or call your Blue Cross Network Services Representative at **1-866-904-4130**.

ICD-10 Update

- All HIPAA-covered entities will be required to adopt the International Classification of Diseases (ICD-10) no earlier than October 1, 2015.

- Blue Cross and Blue Shield of Alabama is ready to assist with end-to-end testing of ICD-10 codes on a limited basis.

ICD-10
The Next Level of Coding
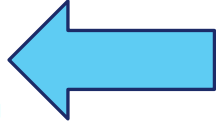
ICD-10 Education

Provider Education

▸ *Updated!* ICD-10
▸ Healthcare Reform
▸ Blue Advantage
▸ Online Courses

Updated!
ICD-10 Education

AlabamaBlue.com

ICD-10
NEW Diagnosis Code
Mapping Tool
LEARN MORE

ICD-10
The Next Level of Coding

ICD-10 Front-End Testing

ICD-10-CM Front-End Testing Instructions (Electronic Data Interchange Only)

Test Data	Subscriber (Husband)	Subscriber (Wife)
A. Subscriber Last Name	Patient	Patient
B. Subscriber First Name	TESTM	TESTF
C. Middle Initial	M	F
D. Gender	Male	Female
E. Date of Birth	12/29/1974	1/28/1983
F. Contract Number	BLU123456789	BLU123456789
G. Group Number	70426	70426
H. Address	Any Address	Any Address

✓ **STEP 1** Choose a test patient above and create an electronic professional or institutional claim.

✓ **STEP 2** Enter as many ICD-10-CM codes allowed in your PM or EHR System. If possible, include a note segment indicating the number of ICD-10 codes submitted for each test claim and name of the person completing the ICD-10 testing.

✓ **STEP 3** Save the claim information and prepare the file for transmission.

✓ **STEP 4** Submit the claim that contains the test patient data to Blue Cross, separately or with any production claims batch.

✓ **STEP 5** View **test claim submission results** on your audit report. The response *"Special Handling Required at Payer Site for ICD-10 Diagnosis Codes"* will be returned.

✓ **STEP 6** To view **ICD-10 Testing Results**, log into *ProviderAccess*. In the Provider Menu select the link "ICD-10-CM Front-End Testing Results" under Provider Profile Information and Reporting. This report is available the following business day of transmitting your test claims to Blue Cross.

January 2014

ICD-10 Front-End Testing

BlueCross BlueShield of Alabama

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ICD-10
The Next Level of Coding

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January 2014

ICD-10
The Next Level of Coding

ICD-10 Mapping Tool

ICD-10 Mapping Tool

Healthcare Reform
Interesting Statistics

Looking Forward

Looking Forward

- The ACA requires insurers to spend 85% of fully-insured premiums for large groups (or 80% for individual and small-group plans) on medical care or provide rebates to customers.

- However, that may be relaxed if carriers spent extra money on coping with the technology plagued exchange debut, market sources say.

* **Source:** *HEALTH PLAN WEEK, March 17, 2014 – Volume 24 Issue 9*

Looking Forward

- Exchanges must include broader Networks in 2015.

- Among other things, CMS said it will evaluate whether plans on the exchange include enough access to hospitals, primary care doctors, mental health providers and oncologists.

* **Source:** *AISHealth.com's Government News of the Week, March 24, 2014*

Looking Forward

- Next open enrollment for the marketplace will be November 15, 2014 – February 15, 2015.

- As of March 2014, Blue Cross is now putting the product name on the members' ID cards. This does not apply to small group exchange products.

Questions?