

# ALaHA

---

**July 21, 2014**

**Jennifer Nelson**

**Michael Lombardo**



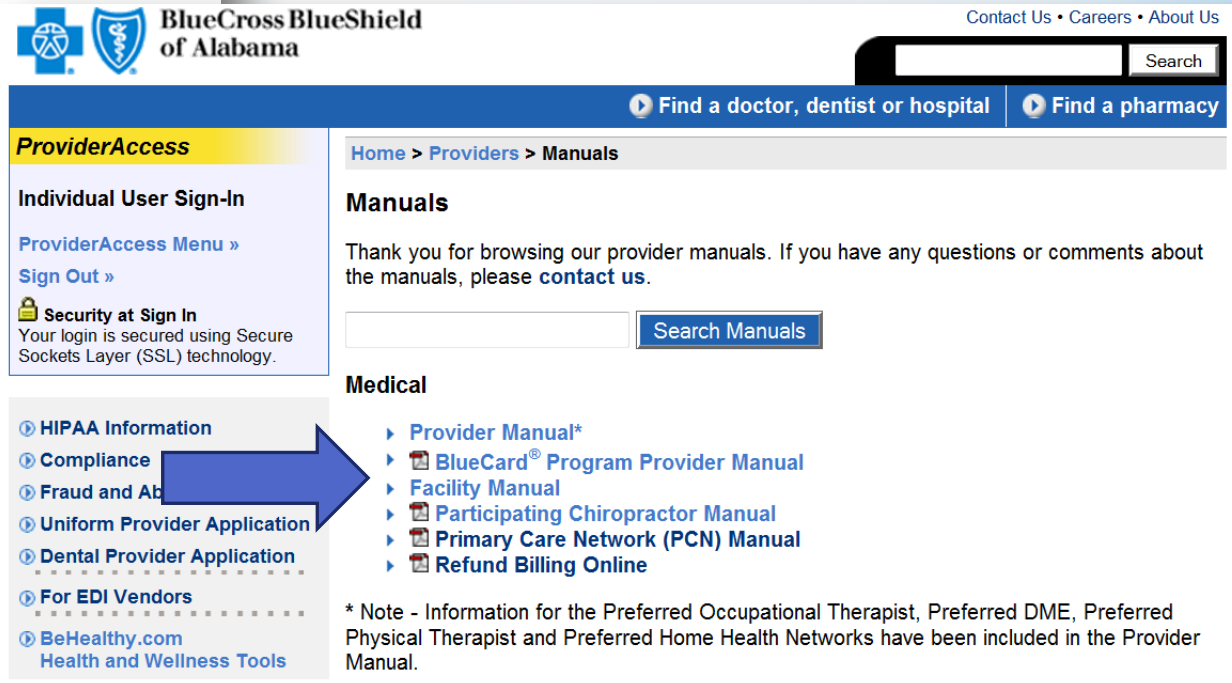
**BlueCross BlueShield  
of Alabama**

# HIPAA Privacy and Non-Filed Claims

## Provider Resources

- ▶ Electronic Data Interchange (EDI)
- ▶ CPT/HCPCS Coding Highlights
- ▶ Forms
- ▶ Information for Chiropractors
- ▶ Information for Dentists
- ▶ **Manuals**
- ▶ New PMD Information
- ▶ Physician Billing and Medical Necessity Disputes
- ▶ Preferred Radiology Program
- ▶ Provider Publications
- ▶ Town Meetings
- ▶ Choosing Wisely®
- ▶ **★ SELECT**

- **[www.alabamablue.com/providers](http://www.alabamablue.com/providers)**
- **Under Provider Resources select Manuals**
- **Under Medical select Facility Manual**



BlueCross BlueShield of Alabama

Contact Us • Careers • About Us

Find a doctor, dentist or hospital Find a pharmacy

**ProviderAccess**

Individual User Sign-In

ProviderAccess Menu »

Sign Out »

**Security at Sign In**  
Your login is secured using Secure Sockets Layer (SSL) technology.

**Manuals**

Home > Providers > Manuals

Thank you for browsing our provider manuals. If you have any questions or comments about the manuals, please [contact us](#).

**Medical**

- ▶ **Provider Manual\***
- ▶ **BlueCard® Program Provider Manual**
- ▶ **Facility Manual**
- ▶ **Participating Chiropractor Manual**
- ▶ **Primary Care Network (PCN) Manual**
- ▶ **Refund Billing Online**

**HIPAA Information**

- ▶ Compliance
- ▶ Fraud and Abuse
- ▶ Uniform Provider Application
- ▶ Dental Provider Application

**For EDI Vendors**



[BeHealthy.com](#)  
Health and Wellness Tools

\* Note - Information for the Preferred Occupational Therapist, Preferred DME, Preferred Physical Therapist and Preferred Home Health Networks have been included in the Provider Manual.

# HIPAA Privacy and Non-Filed Claims

[Home](#) > [Providers](#) > [Facility Manual](#)

## Facility Manual

- ▶ [Ambulance Coverage Policy](#)
- ▶  [Billing of DME during an Inpatient Stay](#)
- ▶ [Cardiac Rehabilitation](#)
- ▶  [Guidelines for Coverage of Diabetes Self-Management Programs](#)
- ▶ [Guidelines for Processing Mother/Newborn Charges](#)
- ▶ [HIPAA Privacy and Non-Filed Claims](#)
- ▶  [Hospital Clinic Charges](#)
- ▶ [Inpatient and Outpatient Facility Claims Filing](#)
- ▶  [Mental Health Parity Final Regulations Frequently Asked Questions](#)
- ▶ [Outpatient POF/ASC Criteria](#)
- ▶ [Pulmonary Rehabilitation](#)
- ▶  [Sleep Disorder Testing](#)
- ▶ [Split Billing of Inpatient Psychiatric vs. Acute Inpatient](#)
- ▶ [Subrogation Update for Hospitals](#)

### Notification of Non-Filed Services

You have opted to pay for the services outlined below in lieu of having them filed on a claim through your health insurance carrier, Blue Cross and Blue Shield of Alabama. You are expected to pay for these services in full.

Patient Name		Address		Phone	
First:				Home:	
Last:				Cell:	
Services	Patient Signature*	Date	Monies Due		

\*I have read your policy and agree to pay for the services outlined above which I do not want filed on a claim through Blue Cross.

# Blue Advantage®

---

**Altegra Health™ will conduct medical reviews.**

- This process includes reviewing selected medical records to ensure our records reflect our members' clinical conditions.
- This is not an audit, but it is a review of medical records to validate members' clinical conditions information that we submit to CMS.



# Blue Advantage®

---

- **Altegra is in contract with Blue Cross as a business associate covered by HIPAA.**
- **If you have questions, contact Altegra Health at 1-855-767-2650 or call your Blue Cross Network Services Representative at 1-866-904-4130.**



# ICD-10 Update

---

- All HIPAA-covered entities will be required to adopt the International Classification of Diseases (ICD-10) no earlier than October 1, 2015.
- Blue Cross and Blue Shield of Alabama is ready to assist with end-to-end testing of ICD-10 codes on a limited basis.

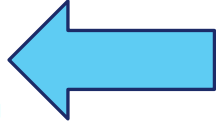




# ICD-10 Education

## Provider Education

- ▶ **Updated!** ICD-10
- ▶ Healthcare Reform
- ▶ Blue Advantage
- ▶ Online Courses



**Updated!**  
ICD-10 Education

[AlabamaBlue.com](http://AlabamaBlue.com)



# ICD-10 Front-End Testing



BlueCross BlueShield  
of Alabama

An Independent Licensee of the Blue Cross and Blue Shield Association



## ICD-10-CM Front-End Testing Instructions (Electronic Data Interchange Only)

Test Data	Subscriber (Husband)	Subscriber (Wife)
A. Subscriber Last Name	Patient	Patient
B. Subscriber First Name	TESTM	TESTF
C. Middle Initial	M	F
D. Gender	Male	Female
E. Date of Birth	12/29/1974	1/28/1983
F. Contract Number	BLU123456789	BLU123456789
G. Group Number	70426	70426
H. Address	Any Address	Any Address

✓ STEP 1

Choose a test patient above and create an electronic professional or institutional claim.

✓ STEP 2

Enter as many ICD-10-CM codes allowed in your PM or EHR System. If possible, include a note segment indicating the number of ICD-10 codes submitted for each test claim and name of the person completing the ICD-10 testing.

✓ STEP 3

Save the claim information and prepare the file for transmission.

✓ STEP 4

Submit the claim that contains the test patient data to Blue Cross, separately or with any production claims batch.

✓ STEP 5

View **test claim submission results** on your audit report. The response "Special Handling Required at Payer Site for ICD-10 Diagnosis Codes" will be returned.

✓ STEP 6

To view **ICD-10 Testing Results**, log into *ProviderAccess*. In the Provider Menu select the link "ICD-10-CM Front-End Testing Results" under Provider Profile Information and Reporting. This report is available the following business day of transmitting your test claims to Blue Cross.

January 2014





# ICD-10 Front-End Testing



BlueCross BlueShield  
of Alabama

An Independent Licensee of the Blue Cross and Blue Shield Association



## ICD-10-CM Front-End Testing Instructions (Electronic Data Interchange Only)

Test Data	Subscriber (Husband)	Subscriber (Wife)
A. Subscriber Last Name	Patient	Patient
B. Subscriber First Name	TESTM	TESTF
C. Middle Initial	M	F
D. Gender	Male	Female
E. Date of Birth	12/29/1974	1/28/1983
F. Contract Number	BLU123456789	BLU123456789
G. Group Number	70426	70426
H. Address	Any Address	Any Address

✓ STEP 1

Choose a test patient above and create an electronic professional or institutional claim.

✓ STEP 2

Enter as many ICD-10-CM codes allowed in your PM or EHR System. If possible, include a note segment indicating the number of ICD-10 codes submitted for each test claim and name of the person completing the ICD-10 testing.

✓ STEP 3

Save the claim information and prepare the file for transmission.

✓ STEP 4

Submit the claim that contains the test patient data to Blue Cross, separately or with any production claims batch.

✓ STEP 5

View **test claim submission results** on your audit report. The response "Special Handling Required at Payer Site for ICD-10 Diagnosis Codes" will be returned.

✓ STEP 6

To view **ICD-10 Testing Results**, log into *ProviderAccess*. In the Provider Menu select the link "ICD-10-CM Front-End Testing Results" under Provider Profile Information and Reporting. This report is available the following business day of transmitting your test claims to Blue Cross.


January 2014

# ICD-10 Mapping Tool

- **Claim Information**

- ▶ **Claim Entry (eClaims)**
- ▶ **Audit Reports (eClaims Only)**
- ▶ **ICD-10-CM Diagnosis Code Mapping Tool**
- ▶ **Medical Records Requests**



**BlueCross BlueShield  
of Alabama**

About Us • Contact Us • Careers • Help

[Search](#)

[Sign Out](#)

Home > Providers > ProviderAccess > ICD Lookup

## ICD-10-CM Diagnosis Code Mapping Tool

Select the type and version of diagnosis or procedure code to map, then enter the code and select **Submit**.

**Type:**

☒ Diagnosis ☐ Procedure


**Version:**

☒ ICD-9-CM ☐ ICD-10-CM

**Map ICD Code:**  Blue Cross Manual Mappings will be included in your results.

[Reset](#) [Submit](#)

# ICD-10 Mapping Tool



BlueCross BlueShield  
of Alabama

About Us • Contact Us • Careers • Help

Search

Sign Out

Home > Providers > ProviderAccess > ICD Lookup

### ICD-10-CM Diagnosis Code Mapping Tool (Mapping Results)

Print  
Map Another Code

Source Code: 25041  
Type: Diagnosis  
Version: ICD-9-CM

Diabetes with renal manifestations, type I [juvenile type], not stated as uncontrolled

The following 3 codes map from 25041

Result	ICD Code	Description
1	E1021	Type 1 diabetes mellitus with diabetic nephropathy
2	E1022	Type 1 diabetes mellitus with diabetic chronic kidney disease
3	E1029	Type 1 diabetes mellitus with other diabetic kidney complication

Print Map Another Code

About Us • Careers • Contact Us • Fraud & Abuse • HIPAA Privacy Notice • Privacy Statement • Legal Disclaimer

This site and all contents are Copyright 2014 Blue Cross and Blue Shield of Alabama,  
an independent licensee of the Blue Cross and Blue Shield Association.





# **Healthcare Reform**

## **Interesting Statistics**

# Looking Forward



# Looking Forward

---

- The ACA requires insurers to spend 85% of fully-insured premiums for large groups (or 80% for individual and small-group plans) on medical care or provide rebates to customers.
- However, that may be relaxed if carriers spent extra money on coping with the technology plagued exchange debut, market sources say.

\* **Source:** HEALTH PLAN WEEK, March 17, 2014 – Volume 24 Issue 9



# Looking Forward

---

- Exchanges must include broader Networks in 2015.
- Among other things, CMS said it will evaluate whether plans on the exchange include enough access to hospitals, primary care doctors, mental health providers and oncologists.

\* **Source:** *AISHealth.com's Government News of the Week, March 24, 2014*



# Looking Forward

- Next open enrollment for the marketplace will be November 15, 2014 – February 15, 2015.
- As of March 2014, Blue Cross is now putting the product name on the members' ID cards. This does not apply to small group exchange products.





Questions?